



Date of birth: 10/07/1987 | **Nationality:** Albanian | **Gender:** Male | (+383) 44334412 | fisnik.b87@gmail.com |

Rr. Muharrem Fejza- "KAWA Hyjnesha" 5-28, 10000, Prishtina, Kosovo

● **WORK EXPERIENCE**

01/01/2022 – CURRENT – Prishtina, Kosovo

PROJECT MANAGER – SWISSCONTACT

Project Manager for the Fostering Employment and Growth Opportunities (FEGO) project. FEGO is a four-year project, with 3.4 million EUR budget, financed by the Swedish International Development Cooperation Agency (Sida) and implemented by Swisscontact in Kosovo that aspires to bring lasting structural changes in the market system for the furniture, apparel and rural tourism sectors. With an overall objective in job creation and income generation, FEGO aims to generate income, employment and self-employment opportunities through promoting sustainable market changes and different project interventions offering the chance to economically and socially disadvantaged people to improve their lives on their own initiative.

My role as a Project manager is to lead the project team of 10 members strategically and in an adaptive way towards the most effective implementation, guaranteeing the MSD approach and the reaching of agreed results. To plan and report to the donor and other stakeholders and to ensure the necessary support systems (Monitoring and Results Measurement, Knowledge Management and communications) are in place to prove, improve and adapt implementation in a transparent way. Furthermore, my role involves managing and coordinating the HR team (including recruitment and evaluation) and quality control and decision-making on interventions. Responsible also to maintain the external communication with main stakeholders and stimulates coordination of the team with other projects to reach synergy and maximum impact as well as to ensure sound financial and administrative management of the project.

01/01/2022 – CURRENT – Prishtina, Kosovo

PART-TIME LECTURER – RIINVEST COLLEGE

Lecturer for Macroeconomics I and II courses at Riinvest College.

16/11/2017 – 31/12/2021

MONITORING AND RESULTS MEASUREMENT SPECIALIST – SWISSCONTACT

Main functions and responsibilities are to coordinate and guide the implementation of monitoring and impact assessment within the Promoting Private Sector Employment (PPSE) program and ensure the quality and alignment with the Swisscontact internal standard and the DCED standard, thus responding to external accountability and internal management needs. Supervising proper implementation of the monitoring and results measurement activities by the sector teams, as well as regular development of the PPSE monitoring system. To validate the monitoring and results management system, the PPSE project underwent an audit by DCED certified auditors in early 2020, achieving a remarkable result of 97% in complying with the DCED standard.

Responsible also for capacity building of the sector teams and support in analysis in selected sectors and areas, design of strategies, intervention and plan of activities, in assessing impact and conducting field and desk research. Aggregating data and reporting to the Project Manager and the donor is also part of the main responsibilities.

Furthermore, a core role within the project is to backstop and support the team in implementation, with emphasis on the Market Systems Development (MSD) methodology. Experience with the MSD methodology for over eight years at PPSE and beyond, in sectors such as tourism, food processing, waste management, etc. as well as a part of a core worldwide Swisscontact group in developing a unique practical implementation methodology that has roots within MSD.

Milestone achievement was the development and presentation of a unique methodology developed specifically for the purpose of measuring the impact of PPSE interventions with regards to employment for the tourism sector. The 'Tourism Employment Proxy and Multiplier' represents a practical methodology for calculation of employment in tourism and was presented at the Global Seminar (organized by the DCED

and BEAM Exchange in Nairobi) regarding themes of results measurement (particularly around the DCED Standard), and market systems development in cities.

<http://ppse-kosovo.org/> | Prishtina, Kosovo

01/10/2012 – 31/12/2022

PART-TIME LECTURER AND TEACHING ASSISTANT – RIINVEST COLLEGE

Responsible for preparing and organizing in class teaching during lectures and problem solving sessions according to modern and interactive teaching methods. Currently teaching Macroeconomics I and Macroeconomics II at Riinvest College.

<http://www.riinvest.net> | Lidhja e Prizren Nr.42, 10000, Prishtina

01/10/2020 – 08/12/2020 – Prishtina, Kosovo

CONSULTANT – REGIONAL COOPERATION COUNCIL

Consultancy assignment to analyze the findings from a survey on citizens' perceptions regarding the impact of COVID-19 pandemic on employment in Kosovo, as well as to contribute to increasing professional capacities of the Kosovo Employment Agency's officials. This research assignment was focused on the employment and economic impact of COVID-19 in Kosovo. The research report was prepared based on a recently conducted survey (commission by RCC) and secondary data.

17/12/2019 – 19/12/2019

CONSULTANT/ TRAINER – KOSOVO CIVIL SOCIETY FOUNDATION (KCSF)

Organizing and delivering a three day training on "Intervention Design" for members of the civil society organizations in Kosovo.

Prishtina, Kosovo

21/05/2019 – 01/06/2019

CONSULTANT/ TRAINER – KOSOVO CIVIL SOCIETY FOUNDATION (KCSF)

Organizing and delivering a three day training on "Intervention Design" for members of the civil society organizations in Kosovo.

Prishtina, Kosovo

16/11/2014 – 16/11/2017

MONITORING AND RESULTS MEASUREMENT OFFICER – SWISSCONTACT

Coordinate and guide the implementation of monitoring and results measurement within the PPSE Program following the DCED standards under the supervision and in close coordination with the Monitoring and Results Measurement (MRM) Specialist, thus responding to external accountability and internal management needs. Focal person for two sectors, tourism and private sector development governance, in the Promoting Private Sector Employment project in Kosovo. Other main tasks included to define the MRM methodology and instruments to be applied and consistent with DCED standards and Swisscontact general guideline as well as to support the MRM Specialist in analyzing, aggregating and reporting results.

<http://ppse-kosovo.org/> | Prishtina, Kosovo

01/11/2013 – 16/11/2014

MARKET SECTOR FACILITATOR – SWISSCONTACT - PROMOTING PRIVATE SECTOR EMPLOYMENT

Market facilitator for the food processing and tourism sectors. Main functions and activities were field investigation and secondary research in defining the and selecting potential sub-sectors based on growth indicators (income and employment) for the respective sector. Preparation of market strategies for sub-

sectors that the project decided to work. Active facilitation, identification, design and selection of interventions and partnerships. Lead role in the team for implementation of the Market Systems Development (MSD) methodology. Contribution to the Project Document. Continues monitoring and assessment of the progress of sector pilot interventions.

<http://www.swisscontactks.org> | Prishtina, Kosovo

13/07/2009 – 30/09/2013

RESEARCHER – RIINVEST INSTITUTE

Worked in close coordination with donor agencies, public and private stakeholders for research projects around policies, strategies, programs, sectoral and market analysis. Some of the important research topics were about SME development, privatization, higher education research evaluation, sector strategies, evaluation of development projects, publication and advocacy, feasibility studies, business plans, market research, etc. Main responsibilities and activities were to identify, design and draft research proposals, coordinate and implement projects, supervise surveys, draft questionnaires, analyze data, write reports, moderate group works, organize conferences, etc

<http://www.riinvestinstitute.org> | Lidhja e Prizrenit Nr. 42, 10000, Prishtina

01/02/2011 – 31/12/2012

CO-TEAM LEADER / FACILITATOR – RIINVEST INSTITUTE

Part of the "Horticulture Promotion in Kosovo" project, which was funded by the Swiss Cooperation and Development Office in Kosovo and the Ministry of Foreign Affairs of Denmark. The main objective of the project was market development for the horticulture sector in Kosovo. Involved in two roles within the project, in charge of coordinating and monitoring operational work within the project and facilitation. Activities and responsibilities within this project included facilitation of working groups (thematic groups) in the sectors of fruits, berries, grapes and wine for the purpose of identifying and implementing joint market opportunities. As a result of this facilitation, two new brands were created, one regional brand for grapes, wine and raki as well as a collective brand for fruits products. Through these two brands, many work on product improvement has been done as well as the cooperation between different value chain actors was enhanced.

Lidhja e Prizrenit nr. 42, 10000, Prishtina

10/2009 – 09/2012

TEACHING ASSISTANT – AAB-RIINVEST UNIVERSITY

Full-time teaching assistant for classes: Macroeconomics I and Statistics for Business and Economics. Responsible for preparing and in charge of organizing the class and teaching in problem solving sessions.

Zona Industriale Prishtinë-Fushë, 10000, Prishtina, Kosovo

● **EDUCATION AND TRAINING**

23/07/2021 – CURRENT – Prague, Czechia

PHD CANDIDATE – Charles University

11/2011 – 11/2014 – London, United Kingdom

MSC FINANCE (ECONOMIC POLICY) – The Centre for Financial and Management Studies, University of London

Finance - Economic Policy

09/2005 – 05/2009 – Blagoevgrad, Bulgaria

BACHELOR'S DEGREE: MAJOR IN ECONOMICS; MAJOR IN POLITICAL SCIENCE AND INTERNATIONAL RELATIONS; MINOR IN EUROPEAN STUDIES – American University in Bulgaria

Major in Economics
Major in Political Science and International Relations
Minor in European Studies

01/07/2019 – 05/07/2019 – Berlin, Germany

CERTIFICATE OF PARTICIPATION IN THE SUMMER ACADEMY ON LOCAL ECONOMIC DEVELOPMENT – Mesopartner

Participation in a summer academy on local economic development framework.

09/03/2016 – 12/03/2016 – Bangkok, Thailand

CERTIFICATE OF PARTICIPATION IN THE RESULTS MEASUREMENT FOR PROGRAMME MANAGERS – Miehlbradt Consulting Ltd. & Hans Posthumus Consultancy

Participation in a globally renowned training for monitoring and evaluation.

● **LANGUAGE SKILLS**

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
SERBIAN	A2	A2	A1	A1	

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **PUBLICATIONS**

Publications

- Co-author in 'Tourism Multipliers and Proxies: Mini-Guide for Calculating Attributable Impact on Employment'. Swisscontact Guide. 2017
- Co-author/contributor in 'Swisscontact Inclusive Market Handbook'. Swisscontact Handbook 2016

Publications

- Co-author in many Riinvest Institute's publications:
 - "The assessment of research capacities in social sciences in Kosovo";
 - "Creation of a database for energy balance and statistics"; -"Development of the Industrial strategy of Kosovo 2009-2013";
 - "Housing Market Research"; etc.

● **CONFERENCES AND SEMINARS**

Seminars

Seminar Presenter

Topic: Tourism Employment Proxy and Multiplier.

A practical methodology for calculation of employment in tourism that I have developed and applied for the Promoting Private Sector Employment (PPSE) program.

Global Seminar regarding themes of results measurement (particularly around the DCED Standard), and market systems development in cities. Organized by the The Donor Committee for Enterprise Development and the BEAM Exchange in Nairobi, Kenya. February 2018.